

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1002	skill based (rout\$3 OR switch\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/06 11:22
S310	2	S309 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/05 09:09
S3	8	S2 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/05 09:09
S309	13	S306 AND ((updat\$3 OR modify\$3) WITH table)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/12/05 09:08
S308	5	S306 AND (skill NEAR2 table)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/12/05 09:08
S307	9	S306 SAME table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/12/05 09:06
S306	242	skill based rout\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2005/12/05 09:01
S305	249	skill based rout\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	NEAR	ON	2005/12/05 09:00
S300	6	quer\$4 (client OR customer OR caller) (regard\$3 OR concern\$3) (performance OR service OR quality OR knowledge OR satisfaction) skill agent	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/05 09:00
S304	16	S303 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 14:28
S303	25	(service NEAR agent) SAME (skill NEAR3 (based OR table OR information OR look\$1up)) AND S297	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 14:28

S30 2	75	(service NEAR agent) SAME (skill NEAR3 (based OR table OR information OR look\$1up))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 14:28
S29 3	8	S292 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 14:28
S30 1	1313	skill based (rout\$3 OR switch\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 14:25
S29 9	32	dynamic\$5 up\$3dat\$3 skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 14:25
S29 8	27	(updat\$3 OR up\$1grad\$3 OR modify\$3) (skill NEAR2 table) (communicat\$3 OR transmit\$4 OR send\$3) remote switch	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 14:25
S29 7	8727	((379/265.02,265.03,265.05,265.06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 14:25
S29 6	19	S294 AND ((collect\$4 OR reciev\$3) AND (rat\$3 OR feed\$1back) )	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 14:23
S29 5	0	S294 AND ((collect\$4 OR reciev\$3) WITH (rat\$3 OR feed\$1back) )	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 14:23
S29 4	31	(updat\$3 OR up\$1grad\$3 OR modify\$3) (skill NEAR2 table)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 14:21
S29 2	19	(updat\$3 OR up\$1grad\$3 OR modify\$3) (skill NEAR2 table)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 14:21
S23 7	8	S207 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 14:20

S29 1	27	(updat\$3 OR up\$1grad\$3 OR modify\$3) (skill NEAR2 table) (communicat\$3 OR transmit\$4 OR send\$3) remote switch	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 14:18
S29 0	6	S289 AND ACD AND IVR	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S28 9	54	(skill NEAR3 table) rout\$3 call (updat\$3 NEAR3 (table OR record))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S28 8	14	UPDAT\$3 SKILL (TABLE or RECORD) (USER or CALLER or CLIENT) RAT\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S28 7	33	S286 AND IVR	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S28 6	39	quer\$4 (client OR customer OR caller) (performance OR service OR quality OR knowledge OR satisfaction) skill agent	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S28 5	6	S283 AND S284	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S28 4	1079	skill based rout\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S28 3	52	quer\$4 (client OR customer OR caller) (regard\$3 OR concern\$3) (performance OR service OR quality OR knowledge OR satisfaction) agent	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S28 2	2	S281 AND S275	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S28 1	36	quer\$4 (client OR customer OR caller) (regard\$3 OR concern\$3) (performance OR service OR quality OR knowledge OR satisfaction) skill	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S28 0	6	quer\$4 (client OR customer OR caller) (regard\$3 OR concern\$3) (performance OR service OR quality OR knowledge OR satisfaction) skill agent	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S27 9	2	S276 AND S278	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S27 8	42322	updat\$3 table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S27 7	2	S276 AND S275	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S27 6	6	quer\$4 (client OR customer OR caller) (regard\$3 OR concern\$3) (performance OR service OR quality OR knowledge OR satisfaction) skill agent	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S27 5	524	updat\$3 skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S27 4	10	(US-5825869-\$ or US-5870464-\$ or US-6058435-\$ or US-6381640-\$ or US-6539538-\$ or US-6744877-\$ or US-6763104-\$ or US-6813636-\$ or US-6553113-\$).did. or (US-20030081757-\$).did.	USPAT; DERWENT	SAME	ON	2005/12/02 13:45
S27 3	24	S271 AND S272	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/12/02 13:45
S27 2	22852	(CTI IVR (DNIS or CLI) ACD dynamic\$5) AND updat\$3 AND skill AND table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/12/02 13:45
S27 1	27	S269 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S27 0	1	S266 AND S269	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45

S26 9	51	dynamic\$5 updat\$3 skill (table OR record OR list)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S26 8	2	dynamic\$5 updat\$3 skill (table OR record OR list)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S26 7	24	S266 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S26 6	46	CTI IVR (DNIS or CLI) ACD AND dynamic\$5 AND updat\$3 AND skill AND table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S26 5	38	S263 AND S264	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S26 4	21130993	@ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S26 3	74	S262 AND availabl\$5	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S26 2	75	S261 and (TABLE or RECORD)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S26 1	76	S260 and (PROFILE or INFORMATION) and COMPAR\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S26 0	137	S259 and SKILL and ROUT\$3 and AGENT	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45
S25 9	203	CTI IVR (DNIS or CLI)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	AND	ON	2005/12/02 13:45

S25 8	25	CTI IVR (DNIS or CLI)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S25 7	11	S256 AND CTI	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S25 6	32	(US-20020006191-\$ or US-20020006193-\$ or US-20020159475-\$ or US-20030026414-\$ or US-20030059029-\$ or US-20040005048-\$).did. or (US-5825869-\$ or US-5870464-\$ or US-6058435-\$ or US-6128380-\$ or US-6185292-\$ or US-6381640-\$ or US-6408066-\$ or US-6424709-\$ or US-6453038-\$ or US-6539538-\$ or US-6563788-\$ or US-6584192-\$ or US-6587556-\$ or US-6697858-\$ or US-6704410-\$ or US-6707904-\$ or US-6714643-\$ or US-6741698-\$ or US-6744877-\$ or US-6763104-\$). did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$ or US-20030081757-\$).did.	US-PGPUB; USPAT; EPO; DERWENT	SAME	ON	2005/12/02 13:45
S25 5	2	S254 AND S233	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S25 4	28	(US-20020006191-\$ or US-20020159475-\$ or US-20030026414-\$ or US-20030059029-\$ or US-20040005048-\$).did. or (US-5825869-\$ or US-5870464-\$ or US-6058435-\$ or US-6128380-\$ or US-6185292-\$ or US-6381640-\$ or US-6408066-\$ or US-6424709-\$ or US-6453038-\$ or US-6539538-\$ or US-6563788-\$ or US-6584192-\$ or US-6587556-\$ or US-6697858-\$ or US-6704410-\$ or US-6707904-\$ or US-6714643-\$ or US-6741698-\$ or US-6744877-\$ or US-6763104-\$). did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$ or US-20030081757-\$).did.	US-PGPUB; USPAT; EPO; DERWENT	SAME	ON	2005/12/02 13:45

S25 3	9	(skill\$1based WITH routing).ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S25 2	20	S232 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S25 1	14	skill\$ AND table AND switch AND rout\$3 AND dynamic\$5 AND S250	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S25 0	25	(US-20020006191-\$ or US-20020159475-\$ or US-20040005048-\$ or US-20030026414-\$ or US-20030059029-\$).did. or (US-5870464-\$ or US-5893111-\$ or US-6185292-\$ or US-6408066-\$ or US-6424709-\$ or US-6539538-\$ or US-6563788-\$ or US-6587556-\$ or US-6707904-\$ or US-6763104-\$ or US-6704410-\$ or US-6453038-\$ or US-6714643-\$ or US-6697858-\$ or US-6744877-\$ or US-6741698-\$ or US-6381640-\$ or US-6128380-\$ or US-6584192-\$ or US-6058435-\$ or US-5825869-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$).did.	US-PGPUB; USPAT; EPO; DERWENT	SAME	ON	2005/12/02 13:45
S24 9	9	S227 AND S228	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S24 8	6	S223 AND dynamic\$5 NEAR3 up\$1dat\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S24 7	4	skill AND S222	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S24 6	13	S220 AND S221	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S24 5	8	S217 AND S218	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S24 4	19	dynamic service skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S24 3	17	S215 AND (switch OR router)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S24 2	3	S213 AND S214	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S24 1	10	S240 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S24 0	19	S209 AND dynamic\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S23 9	24	skill\$1based.ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S23 8	4	skill\$1based SAME switch	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S23 6	2	dynamic\$5 up\$3dat\$3 (skill NEAR3 based) table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S23 5	1	skill NEAR3 table (switch OR router) compar\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S23 4	911	(generat\$3 OR creat\$3) WITH (agent WIth record)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S23 3	43	agent NEAR2 (record OR information)SAME (station OR terminal) SAME skill	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S23 2	29	S231 AND agent	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S23 1	66	S229 AND S230	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S23 0	8727	((379/265.02,265.03,265.05,265.06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S22 9	1211	updat\$3 (rout\$3 OR skill OR skill\$1based)table (upload\$3 OR transmit\$4 OR send\$3 OR transfer\$4) (switch OR (call NEAR center) OR router)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S22 8	8727	((379/265.02,265.03,265.05,265.06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S22 7	84	S226 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S22 6	143	S224 AND S225	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S22 5	1023	skill NEAR3 table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S22 4	235272	select\$3 (agent OR (service NEAR2 agent))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S22 3	277	skill NEAR2 based NEAR3 routing	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S22 2	18	allen.in. AND Nortel\$.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S22 1	74531	S219.ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S22 0	2517	skill.ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S21 9	591588	dynamic\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S21 8	8727	((379/265.02,265.03,265.05,265. 06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S21 7	73	service skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S21 6	533	service skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S21 5	32	dynamic\$5 up\$3dat\$3 skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S21 4	27053	dynamic\$5 up\$1dat\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S21 3	16	S212 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S21 2	25	S210 AND S211	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S21 1	75	(service NEAR agent) SAME (skill NEAR3 (based OR table OR information OR look\$1up))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S21 0	8727	((379/265.02,265.03,265.05,265. 06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S20 9	53	S208 switch	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S20 8	293	skill NEAR based routing	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S20 7	19	S206 table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S20 6	1313	skill based (rout\$3 OR switch\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S20 5	911	(generat\$3 OR creat\$3) WITH (agent WITh record)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S20 4	2	S202 AND S203	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S20 3	43	agent NEAR2 (record OR information)SAME (station OR terminal) SAME skill	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S20 2	28	(US-20020006191-\$ or US-20020159475-\$ or US-20030026414-\$ or US-20030059029-\$ or US-20040005048-\$).did. or (US-5825869-\$ or US-5870464-\$ or US-6058435-\$ or US-6128380-\$ or US-6185292-\$ or US-6381640-\$ or US-6408066-\$ or US-6424709-\$ or US-6453038-\$ or US-6539538-\$ or US-6563788-\$ or US-6584192-\$ or US-6587556-\$ or US-6697858-\$ or US-6704410-\$ or US-6707904-\$ or US-6714643-\$ or US-6741698-\$ or US-6744877-\$ or US-6763104-\$). did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$ or US-20030081757-\$).did.	US-PGPUB; USPAT; EPO; DERWENT	SAME	ON	2005/12/02 13:45
S20 1	9	(skill\$1based WITH routing).ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S20 0	20	S199 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S19 9	29	S198 AND agent	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S19 8	66	S196 AND S197	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S19 7	8727	((379/265.02,265.03,265.05,265.06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S19 6	1211	updat\$3 (rout\$3 OR skill OR skill\$1based)table (upload\$3 OR transmit\$4 OR send\$3 OR transfer\$4) (switch OR (call NEAR center) OR router)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S19 5	14	skill\$ AND table AND switch AND rout\$3 AND dynamic\$5 AND S194	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S19 4	25	(US-20020006191-\$ or US-20020159475-\$ or US-20040005048-\$ or US-20030026414-\$ or US-20030059029-\$).did. or (US-5870464-\$ or US-5893111-\$ or US-6185292-\$ or US-6408066-\$ or US-6424709-\$ or US-6539538-\$ or US-6563788-\$ or US-6587556-\$ or US-6707904-\$ or US-6763104-\$ or US-6704410-\$ or US-6453038-\$ or US-6714643-\$ or US-6697858-\$ or US-6744877-\$ or US-6741698-\$ or US-6381640-\$ or US-6128380-\$ or US-6584192-\$ or US-6058435-\$ or US-5825869-\$).did. or (EP-1039732-\$ or EP-1056264-\$ or EP-1111890-\$ or EP-740450-\$).did. or (AU-200027733-\$).did.	US-PGPUB; USPAT; EPO; DERWENT	SAME	ON	2005/12/02 13:45
S19 3	9	S191 AND S192	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S19 2	8727	((379/265.02,265.03,265.05,265.06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S19 1	84	S190 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S19 0	143	S188 AND S189	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 9	1023	skill NEAR3 table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 8	235272	select\$3 (agent OR (service NEAR2 agent))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S18 7	6	S186 AND dynamic\$5 NEAR3 up\$1dat\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S18 6	277	skill NEAR2 based NEAR3 routing	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 5	4	skill AND S184	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 4	18	allen.in. AND Nortel\$.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 3	13	S181 AND S182	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 2	74531	S180.ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 1	2517	skill.ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S18 0	591588	dynamic\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S17 9	8	S177 AND S178	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S17 8	8727	((379/265.02,265.03,265.05,265.06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S17 7	73	service skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S17 6	533	service skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45

S17 5	19	dynamic service skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S17 4	17	S173 AND (switch OR router)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S17 3	32	dynamic\$5 up\$3dat\$3 skill table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S17 2	2	dynamic\$5 up\$3dat\$3 (skill NEAR3 based) table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S17 1	3	S169 AND S170	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S17 0	27053	dynamic\$5 up\$1dat\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 9	16	S168 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 8	25	S166 AND S167	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 7	75	(service NEAR agent) SAME (skill NEAR3 (based OR table OR information OR look\$1up))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 6	8727	((379/265.02,265.03,265.05,265. 06,265.11,265.12,265.13) or (709/240,226,227,228,229)).CCLS.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/12/02 13:45
S16 5	10	S164 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45

S16 4	19	S163 AND dynamic\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 3	53	S162 switch	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 2	293	skill NEAR based routing	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 1	1	skill NEAR3 table (switch OR router) compari\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	SAME	ON	2005/12/02 13:45
S16 0	24	skill\$1based.ti.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S15 9	4	skill\$1based SAME switch	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S15 8	8	S157 AND @ad<"20010814"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S15 7	19	S156 table	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45
S15 6	1313	skill based (rout\$3 OR switch\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	WITH	ON	2005/12/02 13:45